

- I'd like to stay near the station.
- Can you suggest a cheaper hotel?



Language Focus

I'd (I would) like to stay	near the station.
	in a cheaper hotel.
Can you suggest	a cheaper hotel?
	a good B&B (Bed & Breakfast)?

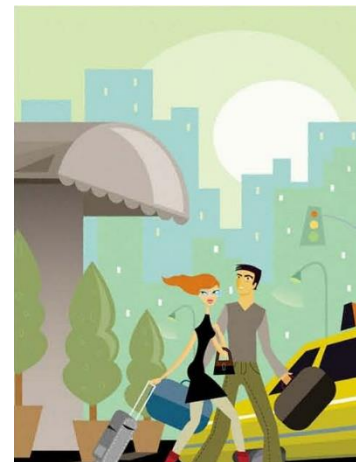
Conversation

- Chen** : I'd like to stay \_\_\_\_\_.
- Information staff** : There are a few hotels near the station.
- Chen** : Can you suggest a \_\_\_\_\_?
- Information staff** : Sure. I can suggest a good B&B, too.
- Chen** : If that's a cheap and good place to stay, that's fine.
- Information staff** : Okay, I'll reserve it for you.

Questions

1. How would you tell the information staff that you would like to stay near the station?
2. How would you ask the information staff if they can suggest a cheaper hotel?

- 我想住在車站附近。
- 可以介紹一家便宜點的旅館嗎？



Language Focus

我想住在車站附近。
我想住在便宜的旅館。
可以介紹一個便宜點的旅館嗎？
可以介紹一個提供早餐的旅館嗎？

Conversation

- 陳** : 我想住\_\_\_\_\_。
- 問詢處工作人員** : 車站附近有幾家旅館。
- 陳** : 可以介紹一個\_\_\_\_\_？
- 問詢處工作人員** : 好的，我可以介紹一家不錯的提供早餐的旅館
- 陳** : 如果便宜條件又不錯。就可以。
- 問詢處工作人員** : 好的。我幫您預訂。

Questions

1. 怎樣向諮詢處工作人員說想要住在車站附近？
2. 怎樣請諮詢處工作人員介紹一家便宜一點的旅館？

- I have a reservation.
- I made my reservation at the information office.



Language Focus

I have	a reservation.
	a voucher.
I made my reservation	at the information office.
	on the internet.

Conversation

1. **Chen** : I have a \_\_\_\_\_.
2. **Front desk staff** : Okay sir. Did you make your reservation on the internet?
3. **Chen** : No, I made a reservation \_\_\_\_\_.
4. **Front desk staff** : Do you have a voucher?
5. **Chen** : Yes, I do.

Questions

1. How would you tell the front desk that you have a reservation?
2. How would you tell the front desk that you made your reservation at the information office?

- 我有預約。
- 我在服務處預約了



Language Focus

我有預約。
我有折價卷。
我在服務處預約了。
我在網上預約了。

Conversation

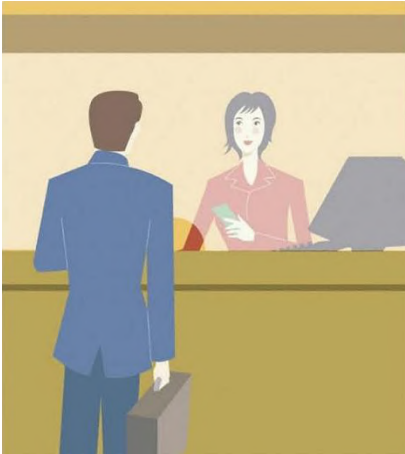
1. **陳** : 我有\_\_\_\_\_。
2. **前台** : 好的, 先生。你是在網上預約的嗎?
3. **陳** : 不是, 我在\_\_\_\_\_預約了。
4. **前台** : 你有折價卷嗎?
5. **陳** : 是的, 我有。

Questions

1. 怎樣告訴前台你有預約?
2. 怎樣告訴前台你已經在服務處預約過了?

• I'd like a room for two nights.

• Do you have a twin room?



Language Focus

I'd (I would) like a room	for two nights.
	with an ocean view.
Do you have	a twin room?
	any cheaper rooms?

Conversation

- Front desk** : What can I do for you?
- Chen** : I'd like a room for \_\_\_\_\_ nights.
- Front desk** : We are sorry, the single rooms are fully-booked.
- Chen** : Do you have a \_\_\_\_\_ room?
- Front desk** : Yes sir. We still have some.
- Chen** : Okay, I'd like a room with an ocean view.

Questions

- How would you tell the front desk staff that you'd like a room for two nights?
- How would you ask the front desk staff if the hotel has a twin room?

• 我想住兩晚。

• 有雙人房嗎？



Language Focus

我想住兩晚。
我想要海景房。
有雙人房嗎？
有便宜一點的房間嗎？

Conversation

- 前台** : 我可以為您做點什麼？
- 陳** : 我想要一間房間，住\_\_\_\_\_晚。
- 前台** : 很抱歉，單人房已經預約滿了。
- 陳** : 你們有\_\_\_\_\_房間嗎？
- 前台** : 是的，我們還有幾間房間
- 陳** : OK. 我要海景房。

Questions

- 怎樣向前台說你要一間房住兩晚？
- 怎樣向前台詢問有沒有雙人房？

• Is it possible to see the room?

• How much is a room for two nights?



Language Focus

Is it possible to	see the room?
	use the telephone?
How much is a room	for two nights?
	per night?

Conversation

- Chen** : Is it possible to \_\_\_\_\_ the room?
- Front desk** : Of course. It's on the third floor, room 303. Here's the key.

(After checking)

- Front desk** : So, do you like the room?
- Chen** : Yes. How much is a room for \_\_\_\_\_ nights?
- Front desk** : It's \$150 per night, so it would be \$300 for two nights.

Questions

- How would you ask the front desk if it is possible to see the room?
- How would you ask the front desk how much a room is for two nights?

• 可以先看一下房間嗎？

• 一個房間住兩晚多少錢？



Language Focus

可以先看一下房間嗎？
可以用一下電話嗎？
一個房間住兩晚多少錢？
一個房間住一晚多少錢？

Conversation

- 陳** : 可以\_\_\_\_房間嗎？
- 前台** : 當然，3樓303室。這是鑰匙。

(確認以後)

- 前台** : 喜歡這個房間嗎？
- 陳** : 是的，一個房間\_\_\_\_晚上多少錢？
- 前台** : 一晚上150美元，所以2個晚上是300美元。

Questions

- 怎樣問前台可不可以看一下房間？
- 怎樣問前台一個房間住兩晚多少錢？

• Does the room rate include breakfast?

• Until when is breakfast served?



Language Focus

Does the room rate include	breakfast?
	service charge?
Until when is	breakfast served?
	check out?

Conversation

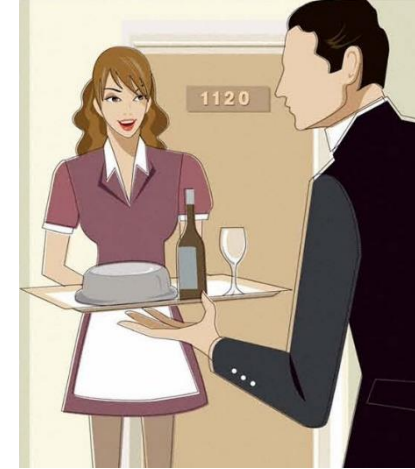
- Chen** : Does the room rate include \_\_\_\_\_?
- Front desk** : Yes, sir.
- Chen** : Until when is \_\_\_\_\_ served?
- Front desk** : Breakfast is served from 7 to 9 in the morning, sir.
- Chen** : Thank you.

Questions

- How would you ask the front desk if the room rate includes breakfast?
- How would you ask the front desk until when is breakfast served?

• 房費裡面包含早餐嗎？

• 早餐供應到幾點？



Language Focus

房費裡面包含早餐嗎？
房費裡面包含服務費嗎？
早餐供應到幾點？
幾點退房？

Conversation

- 陳** : 房費裡面包含\_\_\_\_\_嗎？
- 前台** : 是的，包含在裡面。
- 陳** : \_\_\_\_\_供應到幾點？
- 前台** : 早餐時間：7：00—9：00
- 陳** : 謝謝。

Questions

- 怎樣問前台房費裡面是否包含早餐？
- 怎樣問前台早餐供應到幾點？

• I'd like a wake-up call, please.

• How do I use the safe?



**Language Focus**

I'd (I would) like	a wake-up call,	please?
	room service,	
How do I use	the safe?	
	the air conditioning?	

**Conversation**

- Chen** : I'd like a \_\_\_\_\_, please.
- Front desk** : Okay, sir. What time will I wake you up?
- Chen** : At 6:30 A.M., please. By the way, do I have a safe in my room?
- Front desk** : Yes, it's in your closet.
- Chen** : How do I use the \_\_\_\_\_?
- Front desk** : There are instructions posted on it.
- Chen** : Okay. I understand. Thank you.

**Questions**

- How would you tell the front desk that you would like a wake-up call?
- How would you ask the front desk how to use the safe?

• 我想要晨喚服務。

• 怎樣使用保險箱？



**Language Focus**

我想要晨喚服務。
我想要客房服務。
怎樣使用保險箱？
怎樣使用空調？

**Conversation**

- 陳** : 我想要\_\_\_\_\_。
- 前台** : 好的, 你想幾點起床?
- 陳** : 早上6 點半。另外, 房間裡有保險箱嗎?
- 前台** : 有的, 在你的衣櫃裡。
- 陳** : 怎樣使用\_\_\_\_\_?
- 前台** : 保險櫃上有說明書。
- 陳** : 知道了謝謝

**Questions**

- 怎樣告訴前台你想要晨喚服務？
- 怎樣問前台如何使用保險箱？

- How do I make an international call?
- I'd like to charge the call to my room, please.



Language Focus

How do I make	an international call?
	a local call?
I'd (I would) like to charge	the call to my room, please.
	the meal to my room, please.

Conversation

- Chen** : Excuse me. How do I make an \_\_\_\_\_ call?
- Front desk** : Just press 0 and then dial the number.
- Chen** : Is it included in my room rate?
- Front desk** : No, sir.
- Chen** : Okay, then I'd like to charge the \_\_\_\_\_ to my room, please.
- Front desk** : Yes, sir.

Questions

1. How would you ask the front desk how to make an international call?
2. How would you tell the front desk that you would like to charge the call to your room?

- 怎樣打國際電話？
- 我想要把電話費加到房費裡面。



Language Focus

怎樣打國際電話？
怎樣打本地電話？
我想要把電話費加到房費裡面。
我想要把餐費加到房費裡面。

Conversation

- 陳** : 打擾一下， 怎樣打\_\_\_\_電話？
- 前台** : 先撥0， 再撥號碼就可以了。
- 陳** : 算在房費裡面嗎？
- 前台** : 不算
- 陳** : 好的， 加算\_\_\_\_到房費裡面。
- 前台** : 好的， 先生。

Questions

1. 怎樣問前台如何撥打國際電話？
2. 怎樣告訴前台你想把話費算到房費裡？

- I'm afraid I've lost my key.
- I've locked my key in my room.



Language Focus

I'm afraid	I've lost my key.
	I can't make it.
I've locked	my key in my room.
	my passport in my room.

Conversation

- Chen** : I'm afraid I've lost my \_\_\_\_.
- Hotel clerk** : Do you have any idea where you have lost it?
- Chen** : I'm not sure but I think, I've locked my \_\_\_\_ in my room.
- Hotel clerk** : Okay. I will give you a spare key.
- Chen** : Thank you. I'll check it now.

Questions

1. How would you tell the hotel clerk that you've lost your key?
2. How would you tell the hotel clerk that you've locked your key in your room?

- 我恐怕把鑰匙用丟了。
- 我把鑰匙鎖在我的房間裡面了。



Language Focus

我恐怕把鑰匙用丟了。
我恐怕我做不了這個。
我把鑰匙鎖在我的房間裡面了。
我把護照鎖在我的房間裡面了。

Conversation

- 陳** : 我恐怕把\_\_\_\_丟了。
- 旅館服務員** : 你知道在哪裡用丟的嗎?
- 陳** : 不太確定。但是我想我把\_\_鎖在我的房間裡面了。
- 旅館服務員** : 好的, 我給你一把備用鑰匙。
- 陳** : 謝謝, 我馬上去看一下。

Questions

1. 怎怎樣告訴旅館服務員你用丟了鑰匙?
2. 怎樣告訴旅館服務員你把鑰匙鎖在房間裡面了?



- Could you send someone to fix the Wi-Fi router?
- There's no hair dryer in the bathroom.



Language Focus

Could you send	someone to fix the Wi-Fi router? a bellboy?
There's no	Wi-Fi connection in my room. hair dryer in the bathroom.

Conversation

1. **Hotel clerk** : May I help you?
2. **Chen** : Could you send someone to fix the \_\_\_\_\_?
3. **Hotel clerk** : What's wrong with it?
4. **Chen** : There's no \_\_\_\_\_.
5. **Hotel clerk** : We are sorry. I'll send someone right away.
6. **Chen** : Thank you.

Questions

1. How would you ask the hotel clerk if he could send someone to fix the Wi-Fi router?
2. How would you tell the hotel clerk that there's no hair dryer in the bathroom?

- 可以派人修理wi-fi路由器嗎？
- 浴室裡沒有吹風機。



Language Focus

可以派人修理wi-fi路由器嗎？
可以派一個服務員來嗎？
房間裡無法連線Wifi。
浴室裡沒有吹風機。

Conversation

1. **旅館服務員** : 有什麼可以幫您的嗎？
2. **陳** : 可以派人來修理一下\_\_\_\_\_？
3. **旅館服務員** : 怎麼了嗎？
4. **陳** : 房間裡面沒有\_\_\_\_\_。
5. **旅館服務員** : 對不起。我馬上派人過去。
6. **陳** : 謝謝。

Questions

1. 怎樣要求旅館服務員派人來修理wi-fi路由器？
2. 怎樣告訴旅館服務員浴室裡沒有吹風機？

- I'd like to pay my bills.
- I think there's a mistake with my bill.



Language Focus

I'd (I would) like	to pay my bills.
	to get the receipt.
I think there's a mistake	with my bill.
	in the phone call charge.

Conversation

1. **Chen** : Excuse me, I'd like to pay my \_\_\_\_\_.
2. **Front desk** : Your total bill is \$350.
3. **Chen** : I think there's a mistake with my \_\_\_\_\_. What's this charge for?
4. **Front desk** : That is for the international call you made.
5. **Chen** : Okay, I understand now. I'd like to get the receipt.
6. **Front desk** : Yes, sir. Here it is.

Questions

1. How would you tell the front desk that you'd like to pay your bills?
2. How would you tell the front desk that you think there's a mistake with your bill?

- 我想要結賬。
- 我覺得我的賬單上有錯誤。



Language Focus

我想要結賬。
我想要收據。
我覺得我的賬單上有錯誤。
我覺得電話費上有錯誤。

Conversation

1. **陳** : 打擾一下，我想要付\_\_\_\_\_。
2. **前台** : 一共是 350 美元。
3. **陳** : 我覺得\_\_\_\_\_有錯誤。這是什麼費用？
4. **前台** : 這是您的國際電話費用。
5. **陳** : 好的，我知道了。我想要收據。
6. **前台** : 好的，這是發票。

Questions

1. 怎樣告訴前台你想結賬？
2. 怎樣告訴前台你覺得賬單上有錯誤？