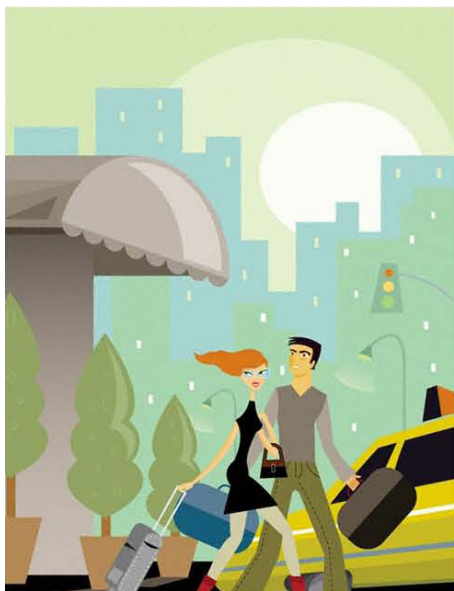


• I'd like to stay near the station.

• Can you suggest a cheaper hotel?



Language Focus

I'd like to stay (I would)	near the station.
	in a cheaper hotel.
Can you suggest	a cheaper hotel?
	a good B&B (Bed & Breakfast)?

Conversation

- Naoto** : I'd like to stay _____.
- Information staff** : There are a few hotels near the station.
- Naoto** : Can you suggest a _____?
- Information staff** : Sure. I can suggest a good B&B, too.
- Naoto** : If that's a cheap and a good place to stay, that's fine.
- Information staff** : Okay, I'll reserve it for you.

Questions

- How will you tell the information staff that you would like to stay near the station?
- How will you ask the information staff if he can suggest a cheaper hotel?

• 我想住在車站附近。

• 可以介紹一個便宜一點的旅館嗎？



Language Focus

我想住在車站附近。
我想住在便宜一點的旅館。
可以介紹一個便宜一點的旅館嗎？
可以介紹一個提供早餐的旅館嗎？

Conversation

- 張** : 我想住_____。
- 問詢處工作人員** : 車站附近有幾家旅館。
- 張** : 可以介紹一個_____？
- 問詢處工作人員** : 好的，帶早飯的旅館怎麼樣？
- 張** : 如果即便宜，條件又不錯。就可以。
- 問詢處工作人員** : ok, 我幫您預訂。

Questions

- 怎樣向問詢處工作人員說想要住在車站附近？
- 怎樣向問詢處工作人員說想要住便宜一點的旅館？

• I have a reservation.

• I made my reservation from the information office.



• 我有預約。

• 我在詢問處預約了。



Language Focus

<i>I have</i>	a reservation.
	a voucher
<i>I made my reservation</i>	from the information office.
	on the internet.

Conversation

- Zhang** : I have a _____.
- Front Desk** : Okay sir. Did you make your reservation on the internet?
- Zhang** : No, I made a reservation _____.
- Front Desk** : Do you have a voucher?
- Zhang** : Yes, I have.

Questions

- How will you tell the front desk that you have a reservation?
- How will you tell the front desk that you made your reservation from the information office?

Language Focus

我有預約。
我有住宿預約表。
我在問詢處預約了。
我在網上預約了。

Conversation

- 張** : 我有_____。
- 前台** : OK, 先生。你是在網上預約的嗎?
- 張** : 不是, 我在_____預約了。
- 前台** : 你有住宿預約表嗎?
- 張** : 是的, 我有。

Questions

- 怎樣告訴前台你有預約?
- 怎樣告訴前台你是在問詢處預約的?

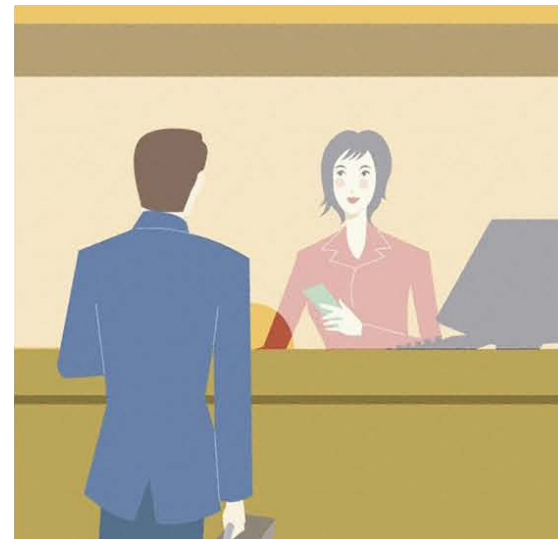
• I'd like a room for two nights.

• Do you have a twin room?



• 我想住兩天。

• 有雙人房嗎？



Language Focus

I'd like a room (I would)	for two nights. with ocean view.
Do you have	a twin room? any cheaper room?

Conversation

- Front Desk** : What can I do for you?
- Zhang** : I'd like a room for _____ nights.
- Front Desk** : We are sorry, the single rooms are fully-booked.
- Zhang** : Do you have a _____ room?
- Front Desk** : Yes sir. We still have some.
- Zhang** : Okay, I'd like a room with ocean view.

Questions

- How will you tell the front that you'd like a room for two nights?
- How will you ask the front desk if the hotel has a twin room?

Language Focus

我想住兩天。
我想要海景房。
有雙人房嗎？
有便宜一點的房間嗎？

Conversation

- 前台** : 我可以為您做點什麼？
- 張** : 我想要一間房間，住_____晚。
- 前台** : 很抱歉，單人房已經註滿了。
- 張** : 你們有_____房間嗎？
- 前台** : 是的，還有幾間？
- 張** : OK. 我要海景房。

Questions

- 怎樣向前台說你要一間房住兩晚？
- 怎樣向前台說有沒有雙人房？

- Is it possible to see the room?
- How much is a room for two nights?



- 可以先看一下房間嗎？
- 一個房間住兩晚多少錢？



Language Focus

Is it possible to	see a the room?
	use the telephone?
How much is a room	for two nights?
	per night?

Conversation

- Zhang** : Is it possible to _____ the room?
- Front Desk** : Of course, it's on the third floor room 303, here's the key.
(After checking)
- Zhang** : So, do you like the room?
- Front Desk** : Yes, how much is a room for _____ nights?
- Zhang** : It's 150\$ per night, so it would be 300\$ for two nights.

Questions

1. How will you ask the front desk if it is possible to see the room?
2. How will you ask the front desk how much is a room for two nights?

Language Focus

可以先看一下房間嗎？
可以用一下電話嗎？
一個房間住兩晚多少錢？
一個房間一晚多少錢？

Conversation

- 張** : 可以_____房間嗎？
- 前台** : 當然，3樓303室。這是鑰匙。
(確認以後)
- 前台** : 怎麼樣,喜歡這個房間嗎？
- 張** : 是的，一個房間_____晚上多少錢？
- 前台** : 一晚上150美元，2個晚上300美元。

Questions

1. 怎樣問前台可不可以看一下房間？
2. 怎樣問前台一個房間住兩晚多少錢？

• Does the room rate include breakfast?

• Until when is a breakfast served?



• 房費里麵包含早餐嗎？

• 早餐供應到幾點？



Language Focus

Does the room rate include	breakfast?
	service charge?
Until when is	the breakfast served?
	the check out?

Conversation

- Zhang** : Does the room rate include _____?
- Front Desk** : Yes sir.
- Zhang** : Until when is _____ served?
- Front Desk** : Breakfast is served from 7 to 9 in the morning, sir.
- Zhang** : Thank you.

Questions

- How will you ask the front desk if the room rate includes breakfast?
- How will you ask the front desk until when the breakfast is served?

Language Focus

房費裡麵包含早餐嗎？
房費裡麵包含服務費嗎？
早餐供應到幾點？
幾點退房？

Conversation

- 張** : 房費裡麵包含_____嗎？
- 前台** : 是的，包含在裡面。
- 張** : _____供應到幾點？
- 前台** : 早餐時間：7：00—9：00
- 張** : 謝謝。

Questions

- 怎樣問前台房費裡面是否包含早餐？
- 怎樣問前台早餐供應到幾點？

• I'd like a wake-up call, please.

• How do I use the safe?



Language Focus

<i>I'd like (I would)</i>	a wake-up call,	please?
	a room service,	
<i>How do I use</i>	the safe?	
	the air conditioning?	

Conversation

- Zhang** : I'd like a _____, please.
- Front Desk** : Okay sir. What time will I wake you up?
- Zhang** : At 6:30 A.M. please. By the way, do I have a safe in my room.
- Front Desk** : Yes, it's in your closet.
- Zhang** : How do I use the _____?
- Front Desk** : There's an instruction posted on it.
- Zhang** : Okay. I understand. Thank you.

Questions

- How will you tell the front desk that you would like a wake-up call?
- How will you ask the front desk how to use the safe?

• 我想要晨喚服務。

• 怎樣使用保險箱？



Language Focus

我想要晨喚服務。
我想要客房服務。
怎樣使用保險箱？
怎樣使用空調？

Conversation

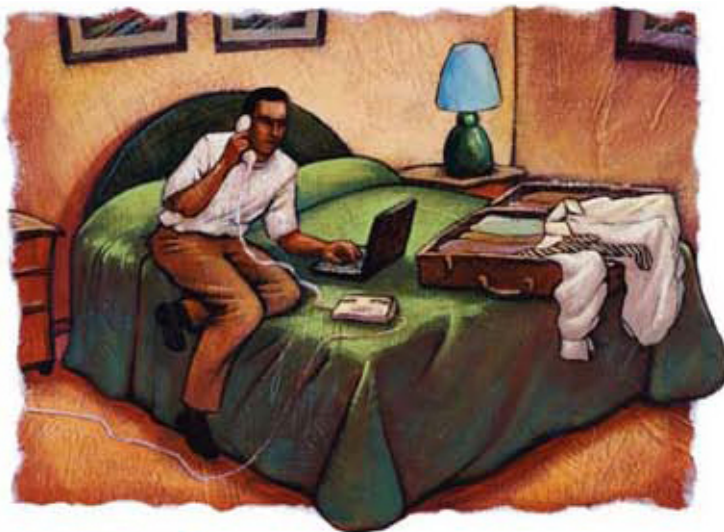
- 張** : 我想要_____。
- 前台** : OK, 你想幾點起床？
- 張** : 早上6點半。另外, 房間裡有保險箱嗎？
- 前台** : 有的, 在你的衣櫃裡。
- 張** : 怎樣使用_____？
- 前台** : 保險櫃上有說明書。

Questions

- 怎樣告訴前台你想要晨喚服務？
- 怎樣問前台如何使用保險箱？

• How do I make an international call?

• I'd like to charge the call to my room, please.



• 怎樣打國際電話？

• 請把電話費加到房費裡面。



Language Focus

How do I make	an international call?
	a local call?
I'd like to charge (I would)	the call to my room, please.
	the meal to my room, please.

Conversation

- Zhang** : Excuse me. How do I make an _____ call?
- Front Desk** : Just press 0 and then dial the number.
- Zhang** : Is it included in my room rate?
- Front Desk** : No, sir.
- Zhang** : Okay, then I'd like to change the _____ to my room, please.
- Front Desk** : Yes, sir.

Questions

- How will you ask the front desk how to make an international call?
- How will you tell the front desk that you would like to charge the call to your room?

Language Focus

怎樣打國際電話？
怎樣打本地電話？
請把電話費加到房費裡面。
請把餐費加到房費裡面。

Conversation

- 張** : 打擾一下，怎樣打_____電話？
- 前台** : 先撥0，再撥號碼就可以了。
- 張** : 算在房費裡面嗎？
- 前台** : 不算
- 張** : OK.請加算_____到房費裡面。
- 前台** : 好的，先生。

Questions

- 怎樣問前台如何撥打國際電話？
- 怎樣告訴前台你想把話費算到房費裡？

• I'm afraid I've lost my key.

• I've locked my key in my room.



Language Focus

<i>I'm afraid</i>	I've lost my key.
	I can't make it.
<i>I've locked</i>	my key in my room.
	my passport in my room.

Conversation

- Zhang** : I'm afraid I've lost my _____ .
- Hotel Clerk** : Do you have any idea where you have lost it?
- Zhang** : I'm not sure but I think, I've locked my _____ in my room.
- Hotel Clerk** : Okay. I will give you a spare key.
- Zhang** : Thank you. I'll check it now.

Questions

- How will you tell the hotel clerk that you've lost your key?
- How will you tell the hotel clerk that you've locked your key in your room?

• 恐怕我把鑰匙丟了。

• 我把鑰匙鎖在我的房間裡面了。



Language Focus

恐怕我把鑰匙丟了。
恐怕我做不了這個。
我把鑰匙鎖在我的房間裡面了。
我把護照鎖在我的房間裡面了。

Conversation

- 張** : 恐怕我把_____丟了。
- 旅館服務員** : 你知道大概在哪裡丟的嗎?
- 張** : 不太確定。但是我想我把_____鎖在我的房間裡面了。
- 旅館服務員** : OK. 我給你一把備用鑰匙。
- 張** : 謝謝, 我馬上去看一下。

Questions

- 怎樣告訴旅館服務員你丟了鑰匙?
- 怎樣告訴旅館服務員你把鑰匙鎖在房間裡面了?

• Could you send someone to fix the shower?

• There's no hot water from the shower.



Language Focus

Could you send	someone to fix the shower? a bellboy?
There's no	hot water from the shower. housekeeping in my room yet.

Conversation

- Hotel Clerk** : May I help you?
- Zhang** : Could you send someone to fix the _____?
- Hotel Clerk** : What's wrong with it?
- Zhang** : There's no hot water from the _____.
- Hotel Clerk** : We are sorry. I'll send someone right away.
- Zhang** : Thank you.

Questions

- How will you ask the hotel clerk if he could send someone to fix the shower?
- How will you tell the hotel clerk that there's no hot water from the shower?

• 可以派人修理一下淋浴嗎？

• 淋浴沒有熱水？



Language Focus

可以派人修理一下淋浴嗎？
可以派一個服務員來嗎？
淋浴沒有熱水？
我的房間還沒有打掃？

Conversation

- 旅館服務員** : 有什麼可以幫您的嗎？
- 張** : 可以派人來修理一下 _____ ？
- 旅館服務員** : 哪個地方壞了？
- 張** : _____ 沒有熱水？
- 旅館服務員** : 對不起。我馬上派人過去。
- 張** : 謝謝。

Questions

- 怎樣告訴旅館服務員是否可以讓他派人來修理一下淋浴？
- 怎樣告訴旅館服務員淋浴沒有熱水？

• I'd like to pay my bills.

• I think there's a mistake with my bill.



• 我想要結賬。

• 我想賬單上有錯誤。



Language Focus

<i>I'd like (I would)</i>	to pay my bills.
	to get the receipt.
<i>I think there's a mistake</i>	with my bill
	in the phone call charge.

Conversation

- Zhang** : Excuse me, I'd like to pay my _____.
- Front Desk** : Your total bill is 350\$.
- Zhang** : I think there's a mistake with my _____. What's this charge for?
- Front Desk** : That is for the international call you made.
- Zhang** : Okay, I understand now. I'd like to get the receipt
- Front Desk** : Yes sir. Here it is.

Questions

- How will you tell the front desk that you'd like to pay your bills?
- How will you tell the front desk that you think there's a mistake with your bill?

Language Focus

我想要結賬。
我想要收據。
我想賬單上有錯誤。
我想電話費上有錯誤。

Conversation

- 張** : 打擾一下, 我想要_____。
- 前台** : 一共是350美元。
- 張** : 我想_____有錯誤。這是什麼費用?
- 前台** : 這是您的國際電話費用。
- 張** : OK, 我知道了。我想要收據。
- 前台** : 好的, 知道了。給您。

Questions

- 怎樣告訴前台你想結賬?
- 怎樣告訴前台你覺得賬單上有錯誤?