

TOEIC® SPEAKING TEST QUESTION 10: PROPOSE A SOLUTION

VOCAB REVIEW

SAMPLE QUESTION 1

Directions: In this part of the test, you will be presented with a problem and asked to propose a solution. You will have 30 seconds to prepare. Then you will have 60 seconds to speak.

In your response, be sure to

- show that you recognize the problem, and
- propose a way of dealing with the problem.

You will hear: Hello, I'm phoning to ask if you can help me. I bought a pair of shoes at your department store yesterday but unfortunately they're the wrong size. You see, I bought them for my sister, and I thought she was a size 7, but, actually, she's a size 6. I still have the receipt and I wanted to know if I can exchange them today. If I come to the store today, can I exchange them for a size 6? My name is John Murdoch. Please, if you can call me back on 01273-987-4924, that would be great.

RESPONSE TIME

00:00:30

RESPONSE TIME

00:00:60

SAMPLE QUESTION 2

Directions: In this part of the test, you will be presented with a problem and asked to propose a solution. You will have 30 seconds to prepare. Then you will have 60 seconds to speak.

In your response, be sure to

- show that you recognize the problem, and
- propose a way of dealing with the problem.

You will hear: Hello, I'm phoning to report a fault with a microwave I bought at your store on Saturday. The microwave oven won't start. I think it might be the plug, but I'm not sure, and I don't want to do anything because I don't want to violate the warrantee. The thing is, I live 2 hours away by car from your store, so I wanted to phone first to check if I need to make an appointment to have one of your technicians look at the microwave. I didn't want to travel all that way without knowing that in advance. My name is Mary Redbrook. My telephone number is 09773-433-229. Thanks.

RESPONSE TIME

00:00:30

RESPONSE TIME

00:00:60

DICTION

1. A is someone whose job involves skilled practical work with scientific equipment.
2. Drinks are at the party.
3. I need to get a for a broken part.
4. Customers may ask for a refund if the goods are
5. The sales assistants are trained to deal with customer in a friendly manner.
6. The headmaster will not tolerate bad