

TOEIC® SPEAKING TEST QUESTION 10: PROPOSE A SOLUTION

VOCAB REVIEW

SAMPLE QUESTION 1

Directions: In this part of the test, you will be presented with a problem and asked to propose a solution. You will have 30 seconds to prepare. Then you will have 60 seconds to speak.

In your response, be sure to

- show that you recognize the problem, and
- propose a way of dealing with the problem.

You will hear: Good morning. My name is Steven Smith. I ate at your restaurant last night with my wife. Unfortunately, we had a bad experience because our main courses were not cooked properly. So ... yes, last night, I complained to the duty manager, who apologized, and also gave me this number to call. He said that you would probably give us a discount voucher for our next meal as an apology. My number is 0732-774-2145. Thanks.

RESPONSE TIME

00:00:30

RESPONSE TIME

00:00:60

SAMPLE QUESTION 2

Directions: In this part of the test, you will be presented with a problem and asked to propose a solution. You will have 30 seconds to prepare. Then you will have 60 seconds to speak.

In your response, be sure to

- show that you recognize the problem, and
- propose a way of dealing with the problem.

You will hear: Good afternoon, my name is Bob Patrick, and I bought a cellphone at your store yesterday. It's a Sintel, and the model is ZM3. I charged the phone last night and this morning the display said it was fully charged. However, by about midday, the battery was only 10% charged. I had only sent a few texts, I hadn't called at all or played any music or games on the phone, so I think the battery must be faulty. Could you please tell me what I need to do in order to obtain a replacement battery? My number is 883-4545. Thank you.

RESPONSE TIME

00:00:30

RESPONSE TIME

00:00:60

DICTION

1. Although he is standing on a, he still can't reach the book he wants.
2. The can be used at most major supermarkets.
3. We're for a big improvement.
4. Charity shops welcome clothes.
5. He paid his bill for the newspapers