

TOEIC® SPEAKING TEST QUESTION 10: PROPOSE A SOLUTION

VOCAB REVIEW

SAMPLE QUESTION 1

Directions: In this part of the test, you will be presented with a problem and asked to propose a solution. You will have 30 seconds to prepare. Then you will have 60 seconds to speak.

In your response, be sure to

- show that you recognize the problem, and
- propose a way of dealing with the problem.

You will hear: Hello, I bought 3 t-shirts at your clothing store last week. However, I washed them for the first time yesterday and part of the pattern on 2 of the t-shirts came off. So, I think there's a problem with them, and, well, I'd like to exchange them or get a refund. Could you please call me to tell me which of these are possible, can I exchange them or get a refund or both? I still have the receipt. My number is 458-1028. My name is Maria Hopkins.

RESPONSE TIME

00:00:30

RESPONSE TIME

00:00:60

SAMPLE QUESTION 2

Directions: In this part of the test, you will be presented with a problem and asked to propose a solution. You will have 30 seconds to prepare. Then you will have 60 seconds to speak.

In your response, be sure to

- show that you recognize the problem, and
- propose a way of dealing with the problem.

You will hear: Good evening. My name is Greg Thomas and I'm phoning to leave a message for the manager. Unfortunately, I need to make a complaint. I and my wife ate at your restaurant this evening, and I found the behavior of our waitress unacceptable. She failed to take our order, she failed to bring the dessert menu, and she failed to bring us service water after we had asked for it. Each time, I had to call her over. She did not seem interested in ensuring we had a good experience at your restaurant. Both I and my wife felt we had to make a lot of effort to get any service from her! I don't often make complaints, but I feel that, as the manager, you would want to hear about this. My number is 09773-832-759.

RESPONSE TIME

00:00:30

RESPONSE TIME

00:00:60

DICTION

1. The work was carried out your instructions.
2. In spite of his, he fell in love with the country.
3. Make a sentence that is to the picture.
4. An decision would be to reduce our costs.
5. First class seats and economy seats have greatly prices.