

**A. Vocab Review**

**B. TOEIC<sup>®</sup> Part 7**

**Practice Test**

**Questions 191-195 refer to the following information and form.**

Smith Internet Shopping, or SIS, is a well-known English company incorporated over two decades ago. It is one of the most popular and successful online shopping stores in England, and is also used in other European countries. SIS offers FREE shipping to any country in the United Kingdom. This shopping brochure lists many of our items, but more can be found on our website, [www.sis.co.uk](http://www.sis.co.uk)

SIS' continuing success has arisen as a result of our speedy and reliable delivery record and due to the wide range of items stocked at very competitive prices. Independent online reviews rank our service among the best in the industry, and we have been awarded first place for the past 7 years in the annual British Online Shopping Awards (BOSA).

The procedure for first-time buyers is straightforward: you simply register your personal details with us and are then able to browse and buy as one of our customers! You will receive a personal customer reference number which can then be used to make subsequent orders by email, phone, internet order form, or even text message. SIS is open around the clock, 24 hours-a-day, 7 days-a-week.

Contact details:

Internet address: [www.sis.co.uk](http://www.sis.co.uk)

Email address: [order@sis.co.uk](mailto:order@sis.co.uk)

Postal address: 24 Montague Place, London, WC1 2ET, United Kingdom

Telephone no.: +44 (0)207-347-9008

Mobile phone no.: +44 (0)7635-911-032

Smith Internet Shopping internet order form

Name: Fiona Jones

Date: October 11

Address: 3a Marylebone Lane, London, WC2H 3ER

Customer Reference number: 109981

Item No	Description	Quantity	Price
9154	Red anorak (size: m)	1	£34.99
2001	White squash socks (size: 10-12)	3	£15.00
85328	Neutron squash racket	1	£89.99
4456	Aerolot Frisbee (green)	2	£16.98
Total			£156.96

Comments:

I am going on a sports holiday on October 17 with some friends and want to take these items with me (I lost my squash racket last week!) If any of the items I have ordered are unlikely to arrive by October 16 could you please inform me as soon as possible so that I can amend my order and try to buy them elsewhere. I do not have daily access to the internet, so, if possible, could you please contact me on my mobile phone: 07954348022. Many thanks.

Sincerely

Fiona Jones

191. What is the purpose of the brochure?

- (A) To inform customers about an event
- (B) To tell clients about a new Web service
- (C) To provide a list of the company's products
- (D) To advertise the benefits of internet shopping

192. What will Ms. Jones do on October 17?

- (A) Have guests in her home
- (B) Go on a sports holiday with some friends
- (C) Take a business trip
- (D) Move to a new address

193. When does Ms. Jones require the items to arrive by?

- (A) October 16
- (B) October 17
- (C) October 11
- (D) October 30

194. What can be inferred about Ms. Jones?

- (A) She has used Smith Internet Shopping before.
- (B) She will travel overseas on business.
- (C) She lives outside the free shipping area.
- (D) She likes to play tennis with friends.

195. Why might Smith Internet Shopping call Ms. Jones' mobile phone?

- (A) To negotiate shipping costs for the items
- (B) To inform her of the new address
- (C) To discuss product availability
- (D) To respond to a party invitation

**C. Context item exercise**

1. To apply for a position at Harrington Corp., a letter of recommendation along with this form must be submitted three months prior to any desired start date. .... , your application may be rejected due to an inadequate amount of time to process it.

- (A) Also (B) Moreover (C) Nevertheless (D) Otherwise

2. Our company mail out printed catalogs featuring special promos to our customers from time to time. .... , if you do not want to receive our printed catalog, please insert a check mark to the box below.

- (A) Moreover (B) However (C) Until then (D) In order that

**D. DICTATION**

1. Who has the key to the ..... ?

2. With California's orange ..... halved, local ..... had to find ..... sources.

3. The ..... of the contract are still open to .....

4. Please contact us at least two business days prior to your ..... date

5. Some customers prefer to pay by .....